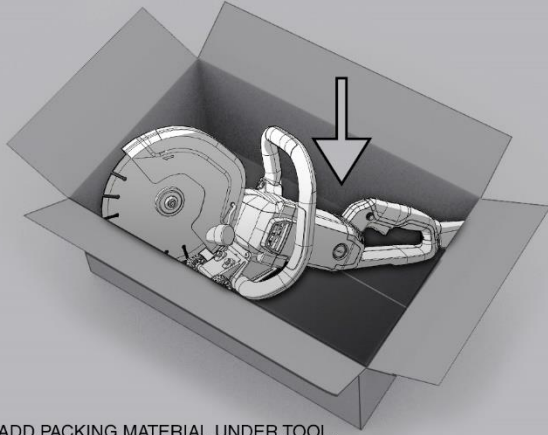


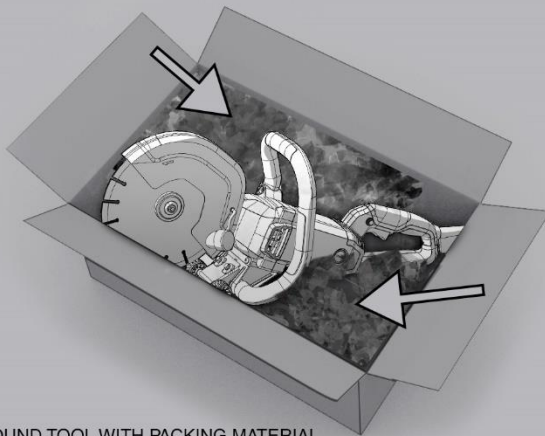


Preparation Of Goods For Return For Service/Warranty.

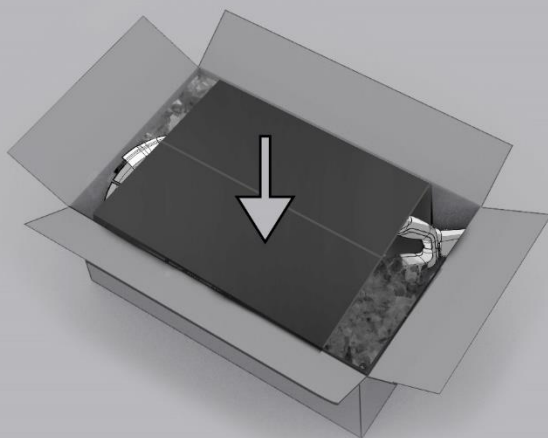
THE CUSTOMER IS RESPONSIBLE FOR THE QUALITY OF THE PACKAGING TO ENSURE SAFE ARRIVAL.



1. ADD PACKING MATERIAL UNDER TOOL.
2. PLACE TOOL IN BOX DIAGONALLY,



3. FILL AROUND TOOL WITH PACKING MATERIAL.



4. USE ADDITIONAL CARDBOARD INSERTS IF REQUIRED
5. CLOSE LID AND SEAL WITH PACKING TAPE.

The sender is responsible for the packaging of their item on its return for warranty/service. Ideally, return the item in its original packaging. If the packaging is old or has been stored in less than optimum conditions, please re-tape the underside of the box with packing tape to ensure that it can support the weight of your power tool.

If you're unable to re-use the original packaging, then place your item inside a suitably sized double wall cardboard box. Please ensure that you drain any fuel or fluids from your item before preparing it for shipping.

Place some filling material between the base of the box and the tool to absorb any shock that may occur during shipping. Placing your power tool so that it rests diagonally within the box is the most secure option. Place additional packing around the item, paying particular attention to any corners or edges on the tool that is close to the perimeter of the box, bubble wrap and some extra sheets of cardboard are ideal for this added protection.

Fill the remainder of the box with loose, lightweight packing material to hold your tool firmly in place during shipping then seal the lid with several layers of packing tape.